



Instruction when booking with FedEx.

1. Make sure that packages are correctly packed in a box with sufficient “cushioning” to help protect the commodity. Do NOT use a box bigger than the original player/product box.
2. Please visit FedEx homepage for local information and contact details for arranging the shipment. www.fedex.com
3. Contact FedEx Customer service for airway bill and to schedule a pick-up. If questions please contact FedEx Customer service in your country/region. Make sure that the package is ready for pick-up when booking the shipment.
4. Make sure to write FedEx Account number: **4280-1858-3** as payer of the shipping. IF you send the parcel from a country outside EU, please contact us for special instruction regarding tax and duties.

5. Shipping address for courier:

Customtronix/DVDDirect
(Butik-Innergard)
Hammarby Fabriksvag 21
SE-120 33 STOCKHOLM
Sweden

Open 12.00-18.00 Monday-Friday
+46 8 6000974

Make sure to mark the player/shipment with your contact details (name, Phone and email). Print and Use our service form on page 2 and attach it to the player/product.



SERVICE FORM

ATTACH this service form on the player or product.

Name:.....

Adress:.....

Country:.....

Phone:.....

International format please

Paypal email:.....

I don't have any PayPal account yet but will get one ASAP.

Contact email:.....

Service request:

Upgrade my player with a modkit. And ship it back to me.

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I have installed a Modkit but it don't work. Please help me.

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I have some other issues or information or require some other services. **Check the other side of this sheet.**